## 2024 GLOBAL TRAVELLER RESEARCH PROGRAM

## CANADA HIGHLIGHTS REPORT











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#### STUDY OVERVIEW: CANADA MARKET

The Global Traveller Research Program is an annual survey commissioned by Destination Canada and conducted by YouGov Canada. The study fielded online in English and French, with sample being sourced from a nationally established panel.

<u>Total Canadian Residents</u>: The Canada study is conducted among the general population (excluding residents of the Northern Territories). Respondents are split into two groups based on their travel behaviour:

- Domestic Out-of-Province Travellers: Canadian residents aged 18 years and older, who have taken a pleasure trip in Canada beyond their own province where
  they had stayed at least 2 nights with a minimum of 1 night in paid accommodation in the past 3 years, or plan to take such a trip in the next year. These
  respondents evaluated destinations outside of their province.
- In-Province: Canadian residents aged 18 years and older, who evaluated destinations within their province of residence.







- In 2023, DC switched research providers to YouGov Canada, with the project being migrated over to YouGov's proprietary panel.
   As a result, no trending is available for the Canadian market.
- Due to the sampling approach for this study (with quotas for out-of-province travellers being filled first and all others falling into the in-province traveller category), comparison analysis between the two groups are not included. Furthermore, some questions were only asked among one of the two subgroups.







The next 2-year immediate potential for out-of-province travel in Canada is 17.3M Canadians



Both out-of-province travellers and in-province travellers are more likely to consider travelling during the Summer months followed by Fall



Canadians are interested in nature walks, natural attractions, oceanside beaches, and unique local experiences



Travellers within Canada in the past 3 years were most likely to be travelling with a spouse or partner; out-of-province travellers were also more likely to travel with children, while in-province travellers were more likely to travel solo



Canadians state accessibility and ease of travel, authenticity, and safety and comfort of the experience, would increase their interest in Indigenous cultural experiences.





## TRAVEL OUTLOOK

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Approximately two in ten Canadians are either planning to travel within their province, or outside their province but within Canada a little more compared to last year.





#### VACATION OUTLOOK (IN NEXT 12 MONTHS)



Base: Canadian residents 18+ (n=9250) How do you plan to spend your vacation time in the next 12 months compared to the last 12 months? Will you spend your vacation time...

#### POTENTIAL OUT-OF-PROVINCE MARKET SIZE



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Base: Domestic out-of-province travellers (n=4621) You may have already mentioned this before, but would you consider visiting each of the following destinations in the next year? Please use a 5-point scale where 1 means 'I am definitely not considering' and 5 means 'I am seriously considering'.



BC has the largest potential to draw in out-of-province travellers, followed by Alberta, Nova Scotia, and PEI.





#### DESTINATION CANADA

## OUT-OF-PROVINCE TRAVEL

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**Out-of-province** travellers show the most interest in visiting BC, **Ontario**, Alberta, and Québec.



#### Unaided Consideration British Columbia 20% British Columbia (n=3861) Ontario 15% Ontario (n=3536) Alberta 15% Alberta (n=3852) Québec 14% Québec (n=3860) Nova Scotia 7% Nova Scotia (n=4413) New Brunswick 3% Prince Edward Island (n=4496) Newfoundland and Labrador Newfoundland and Labrador (n=4419) 3% New Brunswick (n=4417) Prince Edward Island 3% Manitoba 3% Yukon (n=4621) Saskatchewan Manitoba (n=4369) 2% Saskatchewan (n=4366) Yukon 1% Northwest Territories Northwest Territories (n=4621) 1% Nunavut (n=4621) Nunavut 0%

UNAIDED AND AIDED CONSIDERATION (NEXT YEAR) -

Aided Consideration (% 4 or 5 out of 5 I am seriously considering)



Base: Domestic out-of-province travellers (n=4621) You mentioned that you are likely to take a vacation trip of 2 or more nights outside of your own province, but within Canada in the next year. Which destinations are you seriously considering for your trips in the next year? (Please list up to 3 destinations.)

**PROVINCES & TERRITORIES** 

Base: Domestic out-of-province travellers You may have already mentioned this before, but would you consider visiting each of the following destinations in the next year? Please use a 5-point scale where 1 means 'I am definitely not considering' and 5 means 'I am seriously considering'.

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#### UNAIDED AND AIDED CONSIDERATION (NEXT YEAR) - TOP 10 CITIES/REGIONS





Base: Domestic out-of-province travellers (n=4621) You mentioned that you are likely to take a vacation trip of 2 or more nights outside of your own province, but within Canada in the next year. Which destinations are you seriously considering for your trips in the next year? (Please list up to 3 destinations.)

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Base: Domestic out-of-province travellers, Evaluated [DESTINATION] You may have already mentioned this before, but would you consider visiting each of the following destinations in the next year? Please use a 5-point scale where 1 means 'I am definitely not considering' and 5 means 'I am seriously considering'.



Vancouver remains the most popular destination being considered among out-of-province travellers. Montréal, Banff & Lake Louise, and Toronto are also top cities seriously considered for a future travel destination on an aided basis.







 $\uparrow$  /  $\downarrow$  = significantly higher/lower result (2024 vs. 2023)



### LIKELIHOOD TO TAKE A DOMESTIC TRIP (NEXT YEAR)

1-3 Night Short Trip 4+ Nights Long Trip % Top 2 box % Top 2 box 44% 37% 15% 15% Definitely **NET: Definitely/** Very Likely for Very likely any number of nights 31% 33% **Total: 57%** Somewhat likely 32% Not interested 24% **Total Canada Total Canada** Note: "Not interested" is comprised of those saying not very likely or not at all likely Base: Domestic out-of-province travellers (n=4621) Realistically, how likely are you to take a vacation trip outside of your own province, but within **Canada** in the **next year**? Canada GTRP – December 2024

Almost six in ten out-of-province

out-of-province travellers are interested in taking an out-ofprovince trip in the next year for any number of nights.



(Select one)

Province/Territory	<b>Winter</b> (Dec, Jan, Feb)	<b>Spring</b> (Mar, Apr, May)	<b>Summer</b> (Jun, Jul, Aug)	Fall (Sept, Oct, Nov)
British Columbia (n=664)	19%	36%	61%	34%
Kootenay Rockies (n=140)	17%	33%	62%	35%
Vancouver (n=248)	18%	38%	53%	37%
Victoria (n=180)	18%	32%	60%	45%
Whistler (n=117)	30%	21%	51%	25%
Thompson Okanagan (n=178)	15%	29%	62%	37%
Alberta (n=523)	19%	32%	63%	32%
Alberta Rockies (n=156)	17%	33%	53%	38%
Calgary (n=178)	18%	32%	54%	34%
Edmonton (n=144)	17%	32%	62%	27%
Banff & Lake Louise (n=165)	18%	27%	60%	31%
Jasper (n=157)	20%	24%	52%	33%
Saskatchewan (n=140)	21%	24%	56%	36%
Regina (n=71)	20%	31%	65%	32%
Saskatoon (n=79)	21%	39%	52%	31%

Note: all respondents evaluated 2 destinations they are considering (rated 4 or 5 out of 5) from the competitive set. Base: Domestic out-of-province travellers, Considering [DESTINATON] What time of year would you consider taking a vacation trip to these destinations in the next year? (Select all that apply)



Out-of-province travellers are most likely to visit Western Canada during the summer months. Fall travel interest is also notably high for Victoria, Thompson Okanagan, and the Alberta Rockies.



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#### TIME OF YEAR INTERESTED IN TAKING A Domestic Trip (Next 2 years) (continued)

Province/Territory	Winter (Dec, Jan, Feb)	<b>Spring</b> (Mar, Apr, May)	Summer (Jun, Jul, Aug)	Fall (Sept, Oct, Nov)
Manitoba (n=142)	31%	43%	48%	39%
Winnipeg (n=67)	18%	39%	50%	41%
Churchill (n=37*)	41%	42%	37%	26%
Ontario (n=494)	16%	29%	62%	31%
Ottawa (n=141)	18%	25%	58%	36%
Niagara Falls (n=157)	12%	32%	64%	31%
Toronto (n=228)	18%	31%	61%	29%
Muskoka (n=52)	21%	34%	53%	44%
Northern Ontario (n=48*)	19%	34%	59%	30%
Québec (n=417)	26%	33%	55%	36%
Montréal (n=226)	28%	37%	62%	43%
Québec City (n=150)	25%	32%	52%	40%
Mont Tremblant (n=68)	31%	36%	43%	38%
New Brunswick (n=250)	12%	29%	65%	28%
Fredericton (n=68)	6%	32%	66%	33%
Saint John (n=77)	12%	35%	63%	29%

Note: all respondents evaluated 2 destinations they are considering (rated 4 or 5 out of 5) from the competitive set. Base: Domestic out-of-province travellers, Considering [DESTINATON] What time of year would you consider taking a vacation trip to these destinations in the next year? (Select all that apply) \*Small base size, interpret with caution (n<50)

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Summer months are also most popular for out-of-province trips to Manitoba, Ontario, Québec and New Brunswick. Winter travel interest is strongest in Churchill, Mont-Tremblant, and Montréal, with notable appeal also seen in Québec City.



Province/Territory	<b>Winter</b> (Dec, Jan, Feb)	<b>Spring</b> (Mar, Apr, May)	<b>Summer</b> (Jun, Jul, Aug)	<b>Fall</b> (Sept, Oct, Nov)
Nova Scotia (n=390)	14%	33%	65%	39%
Halifax (n=214)	11%	28%	67%	45%
Cape Breton (n=130)	12%	23%	62%	46%
Prince Edward Island (n=342)	15%	22%	71%	34%
Charlottetown (n=176)	9%	31%	69%	31%
Newfoundland & Labrador (n=286)	15%	31%	66%	36%
St. John's (n=122)	8%	25%	65%	43%
Yukon (n=133)	26%	30%	56%	30%
Whitehorse (n=74)	19%	30%	59%	30%
Dawson City (n=45)	17%	21%	57%	42%
Northwest Territories (n=106)	31%	27%	53%	34%
Yellowknife (n=52)	41%	24%	51%	46%
Inuvik (n=36*)	21%	25%	44%	18%
Nunavut (n=96)	34%	32%	57%	25%
Iqaluit (n=44*)	11%	37%	53%	28%

Note: all respondents evaluated 2 destinations they are considering (rated 4 or 5 out of 5) from the competitive set. Base: Domestic out-of-province travellers, Considering [DESTINATON] What time of year would you consider taking a vacation trip to these destinations in the next year? (Select all that apply)

\*Small base size, interpret with caution (n<50)



Among the Atlantic provinces and **Territories, out-of-province trips** are most popular during the summer months. During winter, interest in travelling to Nanavut and Northwest Territories are notably higher.





**Out-of-province** travellers are actively planning trips to British **Columbia and** Québec, particularly to Montréal, Calgary, and Banff & Lake



#### **NET ACTIVE PLANNING – BY CITY/REGION**



Note: NET Active Planning = respondents who are gathering information, planning a visit, making arrangements, or already booked.

Base: Domestic out-of-province travellers (n=varies) Which of the following best describes your current situation when thinking about each of the following destinations for a vacation trip? (Select one for each)



#### DESTINATION CANADA

## IN-PROVINCE TRAVEL

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#### Collective

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 $\uparrow$  /  $\downarrow$  = significantly higher/lower result (2024 vs. 2023)

### UNAIDED CONSIDERATION (NEXT YEAR) - CITIES/REGIONS

Banff & Lake Louise is the most popular region being considered on an unaided basis among in-province travellers in Western Canada, increasing significantly compared to last year.





Base: Canadian residents evaluating in-province destinations If you are planning to take a vacation trip of 1 or more nights within [PROVINCE] in the next year, which destinations are you seriously considering? (Please list up to 3 destinations)

### UNAIDED CONSIDERATION (NEXT YEAR) -CITIES/REGIONS (CONTINUED)



Base: Canadian residents evaluating in-province destinations

18 If you are planning to take a vacation trip of 1 or more nights within [PROVINCE] in the next year, which destinations are you seriously considering? (Please list up to 3 destinations)

 $\uparrow$  /  $\downarrow$  = significantly higher/lower result (2024 vs. 2023)



In the East, the Moncton area, Québec, and Cape Breton are also popular destinations being considered on an unaided basis among travellers within the respective provinces.





#### canadian tourism data CANADA

### AIDED CONSIDERATION (NEXT YEAR) - CITIES/REGIONS

Banff & Lake Louise, followed by Winnipeg, and Saskatoon are the most popular regions being considered on an aided basis among in-province travellers in Western Canada.





You may have already mentioned this before, but would you consider visiting each of the following destinations in the next year? Please use a 5-point scale where 1 means 'I am definitely not considering' and 5 means 'I am seriously considering'.

% 4 or 5 (out of 5 – I am seriously considering)

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### AIDED CONSIDERATION (NEXT YEAR) -**CITIES/REGIONS (CONTINUED)**

% 4 or 5 (out of 5 - I am seriously considering)



Base: Canadian residents evaluating in-province destinations You may have already mentioned this before, but would you consider visiting each of the following destinations in the next year? Please use a 5-20 point scale where 1 means 'I am definitely not considering' and 5 means 'I am seriously considering'.

 $\uparrow$  /  $\downarrow$  = significantly higher/lower result (2024 vs. 2023)



On an aided basis, the Moncton area, the Halifax waterfront area, and Québec City are the most popular destinations being considered among travellers within the respective province.





Three in ten inprovince travellers are interested in taking an inprovince trip in the next year for any number of nights.



### LIKELIHOOD TO TAKE A DOMESTIC TRIP (NEXT YEAR)

1-3 Night Short Trip		4+ Nights Long Trip
% Top 2 box		% Top 2 box
25% 🛧		14% 🛧
7%		<mark>5% ↑</mark> 9% ↑
	NET: Definitely/ Very Likely for	21%
32%	nights Total: 30%↑	
43%		65% 🔸
Total Canada		Total Canada
	% Top 2 box         25% ▲         7%         17% ▲         32%         43%	% Top 2 box25% ↑7%17% ↑32%32%43%

Note: "Not interested" is comprised of those saying not very likely or not at all likely Base: Canadian residents evaluating in-province destinations (n=4583) Realistically, how likely are you to take a vacation within your province in the next year? (Select one)

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 $\uparrow$  /  $\downarrow$  = significantly higher/lower result (2024 vs. 2023)

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**Total In-Province** 

DESTINATION

Province/Territory	<b>Winter</b> (Dec, Jan, Feb)	<b>Spring</b> (Mar, Apr, May)	<b>Summer</b> (Jun, Jul, Aug)	<b>Fall</b> (Sept, Oct, Nov)
British Columbia				
Metro Vancouver (n=161)	27%	41%	55%	36%
Vancouver Coast & Mountains (n=133)	32%	47%	61%	53%
Victoria (n=164)	22%	53%	61%	49%
Vancouver Island (excl. Victoria) (n=156)	29%	47%	62%	49%
Thompson Okanagan (n=139)	16%	34%	69%	44%
Cariboo Chilcotin Coast (n=57)	20%	36%	68%	33%
Northern BC (n=72)	21%	45%	65%	52%
Kootenay Rockies (n=76)	22%	47%	63%	39%
Alberta				
Alberta Rockies (n=206)	35%	45%	64%	48%
Calgary (n=181)	30%	37%	58%	33%
Edmonton (n=157)	30%	46%	54%	38%
Banff & Lake Louise (n=222)	34%	44%	69%	36%
Jasper (n=194)	28%	38%	61%	33%

Note: all respondents evaluated 2 destinations they are considering (rated 4 or 5 out of 5) from the competitive set. Base: Canadian residents evaluating in-province destinations, Considering [DESTINATON] What time of year would you consider taking a vacation trip to these destinations in the next year? (Select all that apply)

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In-province BC and Alberta travellers are most likely to go on a trip during the summer months, though there is also interest in spring and fall months.



Province/Territory	<b>Winter</b> (Dec, Jan, Feb)	<b>Spring</b> (Mar, Apr, May)	Summer (Jun, Jul, Aug)	<b>Fall</b> (Sept, Oct, Nov)
Saskatchewan				
Regina (n=67)	23%	33%	53%	37%
Saskatoon (n=69)	42%	41%	59%	48%
Moose Jaw (n=53)	31%	36%	57%	35%
Prince Albert National Park (n=36*)	15%	34%	66%	38%
Cypress Hills (n=32*)	16%	23%	75%	30%
Watrous-Manitou (n=40*)	20%	31%	70%	29%
Manitoba				
Winnipeg (n=90)	28%	39%	64%	41%
Churchill (n=37*)	36%	24%	46%	47%
Riding Mountain National Park (n=46*)	21%	38%	78%	39%
Whiteshell Provincial Park (n=47*)	19%	25%	80%	25%
Brandon (n=38*)	36%	34%	47%	35%

Note: all respondents evaluated 2 destinations they are considering (rated 4 or 5 out of 5) from the competitive set. Base: Canadian residents evaluating in-province destinations, Considering [DESTINATON] What time of year would you consider taking a vacation trip to these destinations in the next year? (Select all that apply) Cities with base sizes too small to report: (Saskatchewan: Meadow Lake Provincial Park, Nipawin-Tobin Lake)

23 \*Small base size, interpret with caution (n<50)



**Travellers within Saskatchewan** and Manitoba are most interested in taking a domestic trip in the summer months. Churchill is most popular during the fall months, though there is opportunity for growth in Saskatoon during the fall months as well.



Province/Territory	<b>Winter</b> (Dec, Jan, Feb)	<b>Spring</b> (Mar, Apr, May)	Summer (Jun, Jul, Aug)	Fall (Sept, Oct, Nov)
Ontario				
Ottawa (n=150)	28%	32%	56%	32%
Niagara region (n=252)	20%	38%	66%	46%
Toronto (n=237)	27%	38%	52%	42%
Muskoka (n=210)	14%	36%	79%	53%
Northern Ontario (n=101)	23%	35%	63%	45%
South Western Ontario (n=96)	19%	47%	62%	41%
South Eastern Ontario (n=144)	13%	36%	64%	37%
Québec				
Montréal (n=127)	21%	26%	54%	29%
Québec City (n=215)	23%	20%	56%	30%
Laurentides (n=107)	30%	29%	51%	43%
Charlevoix (n=123)	6%	20%	60%	35%
Gaspésie (n=159)	8%	12%	66%	31%
Cantons-de-l'Est / Eastern Townships (n=82)	19%	23%	67%	45%
Outaouais (n=63)	16%	28%	52%	40%
Montérégie (n=38*)	17%	22%	51%	27%

Note: all respondents evaluated 2 destinations they are considering (rated 4 or 5 out of 5) from the competitive set. Base: Canadian residents evaluating in-province destinations, Considering [DESTINATON] What time of year would you consider taking a vacation trip to these destinations in the next year? (Select all that apply)

\*Small base size, interpret with caution (n<50)



Within Ontario and Québec, inprovince travellers are also most interested in taking a domestic trip in the summer months, though there is opportunity for growth in travellers to Muskoka during the fall months.



Province/Territory	<b>Winter</b> (Dec, Jan, Feb)	<b>Spring</b> (Mar, Apr, May)	<b>Summer</b> (Jun, Jul, Aug)	Fall (Sept, Oct, Nov)
New Brunswick				
Moncton area (n=63)	33%	34%	68%	44%
Fredericton area (n=39*)	24%	23%	68%	54%
Saint John area (n=38*)	19%	37%	56%	28%
Acadian Peninsula area (n=26*)	23%	41%	52%	45%
Bay of Fundy area (n=40*)	15%	32%	76%	53%
Nova Scotia				
Halifax waterfront area (n=58)	19%	34%	72%	46%
Cape Breton (n=45*)	13%	23%	70%	57%
Lunenburg (n=27*)	7%	21%	76%	41%
Annapolis Valley (n=43*)	11%	32%	61%	54%
Peggy's Cove (n=39*)	17%	31%	58%	57%
Prince Edward Island				
Greater Charlottetown area (n=26*)	36%	32%	65%	40%
Newfoundland & Labrador				
St. John's/ Northeast Avalon Peninsula region (n=52)	13%	23%	70%	21%
Other Avalon Peninsula region (n=32*)	3%	18%	76%	32%
Eastern region (n=29*)	11%	15%	84%	39%
Central region (n=41*)	5%	19%	77%	31%
Western region (n=49*)	15%	23%	76%	41%

Note: all respondents evaluated 2 destinations they are considering (rated 4 or 5 out of 5) from the competitive set. Base: Canadian residents evaluating in-province destinations, Considering [DESTINATON] What time of year would you consider taking a vacation trip to these destinations in the next year? (Select all that apply) Cities with base sizes too small to report: (New Brunswick: Edmundston area, Bathurst/Campbelton area, Miramichi area; Nova Scotia: Bay of Fundy, Yarmouth, Pictou; Prince Edward Island: Greater Summerside area, North Cape Coastal Drive region, Green Gables Shore region, Points East Coastal Drive region; Newfoundland & Labrador: Labrador)

\*Small base size, interpret with caution (n<50)



Among Atlantic provinces, inprovince travellers are also most interested in taking a domestic trip in the summer months, with there also being high interest in Cape **Breton and Peggy's Cove during** the fall months.









#### **In-province** travellers are actively planning their trips to **Regina and** Winnipeg.



### NET ACTIVE PLANNING - BY CITY/REGION

					Newfoundl	and & Lab	rador	Prince	Edward	dIsland	
Britis	h Columbia					John's/ N		17%			ottetown area
<b>15%</b>	Metro Vancouver				A		nsula region	15%			nerside area
<b>↑14%</b>	Victoria			-			n Peninsula	11%			oastal Drive region
<b>13%</b>	Vancouver Island (excl. Victor	ria)				gion		9%			Shore region
<b>↑12%</b>	Vancouver Coast & Mountain		- <u>-</u>	4547		astern regio		8%			nore region
11%	Thompson Okanagan	•			0.	entral regio		8%			oastal Drive region
<b>↑ 8%</b>	Kootenay Rockies					estern regi	on	• / •	1 011		Dastal Drive region
7%	Cariboo Chilcotin Coast				<b>3</b> /0 La	abrador					
7%	Northern BC		Québec					i	New Br	unswick	
	i			Montréal	_	-		i 🛧	21%	Monctor	n area
Alberta				Québec City					13%	Saint Jo	hn area
<b>↑21%</b>	Calgary			Charlevoix				i i	10%	Acadian	Peninsula area
<b>↑20%</b>	Edmonton			Gaspésie				i	10%	Bay of F	undy area
<b>14%</b>	Banff & Lake Louise	2		Laurentides					8%	Frederic	ton area
<b>↑13%</b>	Alberta Rockies			Cantons-de-	l'Est / Easte	ern			<b>6%</b>	Edmund	Iston
<mark>↑13%</mark>	Jasper		J /0	Townships					<b>6%</b>	Bathurst	t/Campbelton area
				Montérégie			А.	S	<b>6%</b>	Miramic	hi area
			3%	Outaouais			<b>`</b> `				
		1									
Saskatc	howon			•					1	Nova Sc	otia
<b>125%</b>			-		•					- 17%	Halifax
19%	Regina Saskatoon			1			\ /.			13%	Cape Breton
12%	Moose Jaw	M : 1	- h - a			Ontario				<b>10%</b>	Lunenburg
10%	Watrous-Manitou	Manite <b>26%</b>				15%	Toronto			10%	Annapolis Valley
8%	Meadow Lake Provincial Park	20% 10%	Winnipe	0		8%	Ottawa			10%	Peggy's Cove
8%	Nipawin-Tobin Lake		Brando		tion of Dould	8%	Niagara regi			8%	Yarmouth
7%	Prince Albert National Park	9% 9%		Mountain Na		<b>7%</b>	South Easter	rn Ontario		<b>6%</b>	Bay of Fundy
7%	Cypress Hills	9% 7%		nell Provincia	al Park	6%	Muskoka			2%	Pictou
			Church			6% 6%	Northern On				
Note: NE	cates a response that is <1% T Active Planning = respondents who are g	athering in	formation, pla	anning a visit, ma	aking	070	South Weste	em Untario			
arrangen Base: Ca	nents, or already booked. Inadian residents evaluating in-province des	stinations (	n=varies)					C	anada G	TRP – Dece	ember 2024 🛛 🌞
Which of destination	nadian residents evaluating in-province des the following best describes your current si ons for a vacation trip? (Select one for each	tuation wh	en thinkińg at	out each of the	following		🔺 / J. – cia	nificantly hig			
acountain		/					\Upsilon / 🗸 = sig	nincanuy nig	iei/iowei	iesuit (202	4 vs. 2023)







## INDIGENOUS TRAVEL

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Among Canadians, the top factors that would increase interest in Indigenous cultural experiences are accessibility & ease of travel, authenticity of the experiences, and safety & comfort of the destination.







#### FACTORS TO DRIVE INTEREST IN INDIGENOUS CULTURAL EXPERIENCES



Note: respondents were asked either about interest in Indigenous destinations (C10) or factors to drive interest in Indigenous cultural experiences (C11) Base: Canadian residents 18+ (n=4595); What factors would increase your interest in participating in Indigenous cultural experiences and tourism activities in a destination? (Select up to 3)





## TRAVEL Behaviours

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Summer is the most preferred time for vacation trips, with July and August being the most popular months. That said, there has been a significant increase in the popularity of spring months such as April and May compared to the previous year.



#### PREFERRED TIME OF MONTH FOR VACATION TRIPS

**Total Canada** 

canadian tourism data

DESTINATION

CANADA



Base: Canadian residents 18+ (n=9204)

In general, what time of year do you typically like to take vacation trips? Select all that apply

#### **BARRIERS FOR VISITING CANADA**



52%



Cost continues to be the greatest deterrent for travelling within Canada, followed by high gas prices, and poor value for money; though mentions of high gas prices have decreased, while mentions for poor value for money have increased.



 Base: Canadian residents 18+ (n=9204)
 Which of the following factors might prevent you from travelling within Canada? (Select all that apply)



#### **GENERAL ACTIVITIES INTERESTED IN (FULL LIST)**

**Canadians are** most interested in nature walks, natural attractions, oceanside beaches, trying local food & drinks, and local markets while on vacation.



Nature walks	55% Learning
Natural attractions	50%
Oceanside beaches	50%
Trying local food and drink	49%
Local markets	47%
Lakeside beaches	41%
Nature parks	39%
Historical, archaeological or world heritage sites	37%
Viewing wildlife or marine life	36%
Fall colours	35%
Northern lights	35%
Hiking	33%
Shopping for items that help me remember my trip	32%
Art galleries or museums	30%
Food and drink festivals or events	30%
City green spaces like parks or gardens	28%
Camping	27%
Guided city tours	27%
Cultural or traditional festivals	26%
Live shows	26%
Breweries or wineries	25%
Cruises	25%
Fine dining	24%
Amusement or theme parks	23%
Music festivals	23%
Self-guided driving tours or road trips	23%
Shopping for clothes and shoes	23%

22%	g about Indigenous culture, traditions or history
21%	Guided nature tours
20%	Kayaking, canoeing or paddle boarding
19%	Exploring places most tourists won't go to
19%	Guided boat tours
19%	Spring blossoms
18%	Guided train tours
18%	Spa or wellness centres
17%	Nightlife
17%	Wilderness lodges
16%	Travelling to remote destinations
16%	Fishing or angling
15%	Comedy festivals
14%	Culinary tours or cooking classes
14%	Sporting events (to attend or participate)
13%	Casual biking
13%	Winter festivals
11%	Golfing
10%	Agricultural or country farm tours
10%	Guided airplane or helicopter tours
10%	Movie festivals
10%	Road cycling
9%	Mountain biking
9%	Renting a recreational vehicle (RV)
8%	Downhill skiing or snowboarding
8%	Shopping for luxury items
8%	Snowshoeing or cross country skiing
<b>7%</b>	Rodeos
6%	Hunting
<b>3%</b>	Heli-skiing

canadian tourism data



Base: Canadian residents 18+ (n=9204) In general, what activities or places are you interested in while on vacation? (Select all that apply)



DESTINATION CANADA

#### TOP 3 MOST IMPORTANT SUSTAINABILITY EFFORTS

Knowing that my money is directly supporting the local community

Knowing that the local community in my destination is open and welcoming to travellers

Conservation of natural areas in my destination

Knowing that the local culture of my destination is not negatively impacted by tourism

> Dining options that use local and/or organic ingredients

Efforts to reduce overcrowding in my destination

Eco-friendly accommodations in my destination

Eco-friendly transportation options in my destination (e.g., public transport, ride share, etc.)

Eco-tour activities in my destination

None of the above



#### Sustainable Travel Description

Sustainable travel refers to "travel that minimizes any negative impacts on the destination's environment. economy and society, while making positive contributions to the local people and conserving the destination's natural and cultural heritage".



The most important sustainability efforts among Canadians are knowing that their money is supporting the local community, knowing that the community is open and welcoming to travellers, and the conservation of natural areas in the destination.



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#### **IMPACT OF EXTREME WEATHER EVENTS ON TRAVEL PLANS**



state extreme weather events **significantly or** 55% moderately impacted their future travel decisions in the next year

 $\uparrow$  /  $\downarrow$  = significantly higher/lower result (2024 vs. 2023)

Base: Canadian residents 18+ (n=9204) As you may or may not be aware, extreme weather events are occurrences of unusually severe weather or climate conditions. They are often short-lived and include blizzards, heat waves, wildfires, tornadoes, hurricanes or tropical cyclones. How concerned are you about extreme weather events affecting your travel plans?

To what extent do you expect extreme weather events to impact your future travel decisions in the next year?



Nearly seven in ten Canadians are concerned about the impact of extreme weather on their travel plans, with those being very concerned increasing significantly.







### MOST RECENT TRIP

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#### MAIN PURPOSE OF RECENT TRIP



Base: Canadian residents 18+, Travelled to any destination For the next series of questions, please think of your most recent vacation trip [outside of your own province, but within Canada/within [PROVINCE]]. What was the main purpose of this trip? (Select one)

 $\uparrow$  /  $\downarrow$  = significantly higher/lower result (2024 vs. 2023)





**Both in-province** and out-of-province travellers were most likely to be on vacation, followed by visiting family & friends during their recent trip.





#### TOP 10 FACTORS IN CHOOSING DESTINATION FOR RECENT TRIP

For out-ofprovince and inprovince travellers, fitting their travel budget and being able to relax, unwind and decompress were the most important factors in choosing the destination for their most recent trip.



It fit my travel budget	33% 🕇
Opportunity to relax, unwind, and decompress	30% 🛧
It was a safe place to visit	27%
I wanted to explore my own country	25%
It was somewhere I always wanted to visit	24%
Had visited before and wanted to return	23%
I wanted to visit with my friends or family	19%
Offered outdoor experiences I am interested in	19%
My friends or family recommended it	17%
Was a great family destination	17%

Out-of-Province Travellers (n=1913)



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#### **NIGHTS SPENT**

Out-of-Province Travellers (n=4279)



In-Province Travellers (n=4583)



In-province travellers were more likely to spend a shorter time on their most recent trip, staying for less than 3 nights, while outof-province travellers were more likely to take longer trips of 4-6 nights.



Base: Canadian residents 18+, Travelled to any destination How many nights did you spend in this destination?

#### TRAVEL PARTY OF RECENT TRIP



Base: Canadian residents 18+, Travelled to any destination With whom did you travel on this trip? (Select all that apply)

DESTINATION

CANADIAN TOURISM DATA

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**Overall**, out-of-

province and in-

travel with their

**Out-of-province** 

province travellers

were most likely to

spouse or partner.

travellers were also

more likely to travel

travellers were more

likely to travel solo.

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\*

with a child, while

in-province

(O) Haida Gwaii

British Columbia





Almost two in ten out-of-province travellers used a travel agent, most commonly for booking flights or booking accommodations.



### TRAVEL AGENTS/TOUR OPERATOR USAGE FOR RECENT TRIP (AMONG THOSE WHO USED A TRAVEL AGENT/TOUR OPERATOR)



Base: Domestic out-of-province travellers, Travelled to any destination Travel agents offer personalized service to help individuals, groups, and business travellers plan and organize their travel schedules, from purchasing tour packages to booking flights and hotels. Examples of travel agents include Flight Centre or Transat Travel, they do not include online booking engines like Expedia or Travelocity. Did you use a travel agent or tour operator to help you research or book your trip? (Select one) Base: Domestic out-of-province travellers, Travelled to any destination, Used a Travel Agent/Tour Operator Which of the following did a travel agent or tour operator help you with?

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↑ / ↓ = significantly higher/lower result (2024 vs. 2023)

# BOOKING FLIGHTS FOR RECENT TRIP

Out-of-Province Travellers (n=4279)





When booking flights, out-ofprovince travellers were most likely to book directly with the airlines or to book through an online booking engine. Notably, the proportion of out-of-province travellers booking flights with a travel agent or tour operator has increased significantly compared to the previous year.



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**BOOKING ACCOMMODATIONS FOR RECENT TRIP** 

Out-of-Province Travellers (n=4279)

Booked directly with the Booked online through an online booking 22% 30% lodging/accommodation establishment engine (e.g. Expedia or Travelocity) Booked online through an online booking Booked directly with the 15% 26% engine (e.g. Expedia or Travelocity) lodging/accommodation establishment Travel agent/tour operator (NET) 10% 20% Travel agent/tour operator (NET) Booked online with a travel agent/tour Booked online with a travel agent/tour operator 5% 10% operator (e.g. Flight Centre or Transat Travel) (e.g. Flight Centre or Transat Travel) Booked in-person with a travel agent/tour Booked in-person with a travel agent/tour 3%↑ 7% 🛧 operator (e.g. Flight Centre or Transat Travel) operator (e.g. Flight Centre or Transat Travel) Booked on the phone with a travel agent/tour Booked on the phone with a travel agent/tour 3% 7% 🛧 operator (e.g. Flight Centre or Transat Travel) operator (e.g. Flight Centre or Transat Travel) Booked through accommodation sharing 7% Booked by someone else in the travel party 14% services website (e.g. Airbnb) Booked through accommodation sharing 7% Booked by someone else in the travel party 8% services website (e.g. Airbnb) Booked through a visitors information centre at Booked through a visitors information centre at 2% 5% 🛧 the destination the destination 5% Other 2% Other Did not need to book any accommodation 38% Did not need to book any accommodation 15% 🗸

■ In-Province Travellers (n=4583)

Base: Canadian residents 18+, Travelled to any destination How did you book your <u>accommodation</u> for this trip? (Select all that apply)

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 $\uparrow$  /  $\downarrow$  = significantly higher/lower result (2024 vs. 2023)

4 🖊

accommodations, out-of-province travellers were more likely to book online through a booking engine, while in-province travellers were more likely to book directly with the lodging/ accommodation establishment.

When booking

Sunshine Coast British Columbia





**Mid-priced** hotels/motels followed by budget hotels/motels, and rented accommodations were most popular among all travellers.



#### TYPE OF ACCOMMODATIONS FOR RECENT TRIP



In-Province Travellers (n=2780) Mid-priced hotel / motel 32%

20%

12%

11%

Budget hotel / motel

Home of friends or relatives



Base: Canadian residents 18+, Travelled to any destination, Booked Accommodation Which type of accommodation did you stay in during this trip? (Select all that apply)

**Total Canada** 

#### ACTIVITIES PARTICIPATED IN DURING TRIP IN CANADA

Nature walks

Nature parks

Hikina

Fine dinina

Fall colours

Camping

Lakeside beaches

Viewing wildlife or marine life

Art galleries or museums

Breweries or wineries

Oceanside beaches

Natural attractions

Trying local food and drink

Local markets (e.g. public markets, farmers

Shopping for clothes and shoes

City green spaces like parks or gardens

Shopping for items that help me remember

Historical, archaeological or world heritage

Self-guided driving tours or road trips

market, night markets)

my trip

sites

31% 个 Agricultural or country farm tours 4% 个 Food and drink festivals or events 9% 28% 4% 1 Cruises Nightlife 9% 24% Cultural or traditional festivals 8% 个 Mountain biking 4% 21% 个 Exploring places most tourists won't go to 8% Shopping for luxury items 4% 20% Live shows 8% Spring blossoms 4% 个 17% 🕇 Amusement or theme parks Winter festivals 4% Fishing or angling 16% 3% Comedy festivals 7% Music festivals 14% 3% 🕇 Culinary tours or cooking classes Golfing 6% 14% Downhill skiing or snowboarding 3% 个 Kayaking, canoeing or paddle boarding 6% 13% 3% Guided train tours Spa or wellness centres 6% 13% 6% 🛧 3% 🛧 Sporting events (to attend or participate) Hunting 13% Travelling to remote destinations 5% Movie festivals 3% 🕇 12% 🛧 Casual biking 5% 🛧 Wilderness lodges 3% 1 12% 🖊 Guided boat tours 5% Guided airplane or helicopter tours 2% 11% Guided city tours 5% 1 2% Heli-skiing 1 10% 🗸 Guided nature tours 5% 1 Renting a recreational vehicle (RV) 2% T Learning about Indigenous culture, 10% 5% 个 traditions or history 2% 个 Rodeos 10% 🛧 Northern lights 5% 1 5% A Snowshoeing or cross country skiing 2% 10% Road cycling

Canadian travellers participated in nature walks, trying local food & drink, and natural attractions during their recent trip to Canada.



Base: Canadian residents 18+, Travelled to any destination (n=8862) Which of the following activities, if any, did you participate in during your recent trip in Canada? (Select all that apply)

↑ / ↓ = significantly higher/lower result (2024 vs. 2023)

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# THANK YOU

For any questions, please reach out to research@destinationcanada.com



